



# LIVERPOOL

## Community Safety Plan 2014-15



# Introduction by the Liverpool District Manager Richie Davis



Welcome to the Liverpool District Community Safety Plan for 2014-15.

As well as focussing on the fire and rescue related risks in Liverpool this plan reflects our continued role in local Partnerships. We work closely with our key partner agencies; in particular the local Council, Police, Health services and the Voluntary and Faith sectors to deliver improved outcomes for your community. For example; our partners share information with us so we can help reduce risks to the most vulnerable people in Liverpool.

The aim of this Plan is to provide you with an update on our 2013/14 performance and to provide information on our priorities and the actions we will take during the next year to make Liverpool a safer, stronger community.

This Plan should be read in conjunction with the Merseyside Fire and Rescue Authority (MFRA) Integrated Risk Management Plan 2013-16.



Contained within the Community Safety Plan are our main objectives and how these will be implemented and achieved across the District.

1. Maintain and improve staff training, safety and competence
2. Provide an efficient and effective response to emergency incidents
3. Reduce fires, deaths and injuries, road traffic collisions and antisocial behaviour
4. Maintain and improve staff health, fitness and welfare

These objectives are determined by a number of influences including:

- The Fire and Rescue Service Act 2004
- The Fire and Rescue National Framework
- Children and Adult Safeguarding Boards
- Disarm
- Citysafe
- Liverpool Resilience Action Group

# Liverpool

Community safety and community risk reduction is a key priority for Liverpool District. We have worked with our strategic and local partners to develop our district and local station community safety delivery plans.

The challenge we face is continuing to deliver safer stronger communities against a backdrop of significant reduction in resources.

We have consulted with a wide range of partners and concluded that many of the vulnerable people and communities we serve can best be targeted by working in collaboration not in isolation or competition. It is for this reason that at the district and local level there will be a renewed emphasis on even closer partnership working to ensure we continue to deliver world class community safety provision.

Liverpool has 469,690 residents and it is the fifth largest UK city, it has 13,800 businesses and 226,000 people work within Liverpool every day. It is a city on the world stage, which in the past decade has undergone an inspiring revival with huge investment in both its city centre and waterfront. However there are significant challenges in many of the residential areas of the city.

The stark reality is that Liverpool is still the most deprived area in England. It is ranked the most deprived local authority area in England (ID2007), the second most deprived authority on employment.

Targeting resources is therefore more important than ever; working together, local campaigns and renewed emphasis on firefighter safety will be Liverpool's guiding principles.



# Liverpool Demographics

Liverpool		District Total	% of Merseyside Total	Merseyside Total
Population (mid 2012 estimate)		469690	33.9%	1,385,666
Racial Profile	White: Total	414671	31.8%	1,305,303
	Mixed/multiple ethnic group: Total	11756	56.1%	20,954
	Asian/Asian British: Total	19403	63.8%	30,405
	Black/African/Caribbean/Black British: Total	12308	84.6%	14,552
	Other ethnic group: Total	8277	83.0%	9,975
Age Profile	Age 0 to 15	78,003	31.8%	245093
	Age 16 to 24	68,946	40.8%	168827
	Age 25 to 34	71,734	41.6%	172331
	Age 35 to 49	89,911	32.2%	278882
	Age 50 to 64	78,392	30.0%	261387
	Age 65 to 74	33,573	27.5%	122292
	Age 75 to 84	22,807	28.0%	81512
	Age 85 and over	6,719	27.1%	24790
Long Term Health	Very good or good health	347,322	32.98%	1,053,041
	Fair health	63208	32.75%	193,010
	Bad or very bad health	39,555	36.27%	109,063
Dwellings		199743	33.1%	604,197
Non Domestic Properties		16936	42.6%	39,789
Land Only (KM)		111.58	17.3%	644.78

## Rates of Unemployment

District	96/97	97/98	98/99	99/00	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	2008/09	2009/10	2010/11	2011/12	2012/13
Knowsley	13.9%	13.5%	15.7%	11.7%	9.4%	9.0%	9.0%	7.0%	6.8%	7.1%	7.9%	8.2%	8.3%	10.7%	11.6%	12.7%	11.0%
Liverpool	14.9%	12.7%	12.9%	10.6%	10.6%	9.8%	9.4%	8.3%	8.3%	9.0%	9.7%	8.1%	9.8%	12.5%	11.4%	11.8%	11.8%
St Helens	8.9%	6.6%	7.9%	6.4%	7.2%	6.0%	5.7%	5.1%	4.8%	5.2%	5.8%	6.6%	7.6%	8.5%	8.4%	9.4%	7.4%
Sefton	9.7%	7.9%	8.3%	7.6%	6.8%	6.0%	5.6%	5.1%	5.5%	5.5%	6.2%	5.8%	6.5%	8.6%	9.0%	9.3%	8.5%
Wirral	9.6%	7.8%	9.4%	8.0%	8.0%	6.7%	6.3%	5.1%	5.7%	5.5%	6.7%	6.5%	7.3%	8.8%	8.7%	9.0%	7.0%

## Working Population 323703

Benefit Type	Liverpool		NorthWest	
	Count	Rate	Count	Rate
Jobseeker's Allowance	19,000	5.9%	182,320	4.0%
ESA and Incapacity Benefits	35,560	11.0%	360,075	7.9%
Lone parents	6,600	2.0%	65,240	1.4%
Other on income	1,615	0.5%	18,075	0.4%
<b>Total Out of Work Benefits</b>	<b>62,775</b>	<b>19.4%</b>	<b>625,710</b>	<b>13.8%</b>

Source: Department for Work and Pensions, May 2013



# The Team

Your local Management Team for Liverpool are:



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In the Liverpool District we have 11 appliances and 24 specialist appliances spread across our stations in Kirkdale, Liverpool City Centre, Kensington, Toxteth, Belle Vale, Allerton, Aintree, Speke and Garston, Old Swan and Croxteth.

This allows us to meet our attendance standards in all areas, although the closest appliance will always be sent to any emergency incident.



These stations are staffed by 300 Fire Fighters and 48 Watch Managers.

Within Liverpool district we have two specialist stations at Kirkdale and Croxteth; these two stations can attend incidents within Merseyside and have the capability to attend incidents both nationally and internationally if required.

They have expertise and equipment to deal with a number of different incidents including- Collapsed Buildings, Chemical Spills, Mass Decontamination, Searching Large Areas, Road Traffic Collisions, Rescues from Height, Rescues From Water, Flooding's, Chemical Detection etc.

The specialist vehicles include a Bulk Foam Unit, Breathing Apparatus Support Unit, Urban Search and Rescue Vehicles to a Hovercraft

# Community Fire and Rescue Stations



**Kirkdale Community Fire Station** opened in 2013. It is the Operational Resource Centre for MFRS housing specialist appliances including the HAZMAT (Hazardous Materials) unit, DIM (Detection, Identification and Monitoring) vehicle, Incident Command and Control Unit, Marine and Tunnel Unit and Bulk Foam Units ready to be deployed throughout the region as required.

Kirkdale are the primary response station to support operational hazardous material (Hazmat) incidents within Merseyside and Kirkdale crews support Mass Decontamination and DIM related incidents regionally and nationally.



**Liverpool City Community Fire Station** is situated on St Annes Street on the outskirts of Liverpool city centre. Liverpool and John Moores Universities have expanded significantly in the city centre, creating demand for more residential premises in the city, along with the attraction of new, and developing, waterfront accommodation.

Further risks within the city centre include many large hotels, the Liverpool One shopping centre and city centre stores, extensive office accommodation, both Mersey tunnels, the underground railway links and Lime Street station.

# Community Fire and Rescue Stations



**Kensington Community Fire Station** area includes Everton, Fairfield and Kensington. All three areas have extremely high levels of deprivation. Kensington and Fairfield being in the top 5% of most deprived areas nationally. These areas have seen an increase in immigration and new communities.

A significant amount of housing clearance has taken place in Everton as part of the Housing Market Renewal Initiative.



**Allerton Community Fire Station** is situated on Mather Avenue and covers the more affluent suburbs of Liverpool District including Allerton and Mossley Hill. The area is made up of desirable housing areas and includes Calderstones Park. There is a busy shopping area on Allerton Road.

# Community Fire and Rescue Stations



**Toxteth Community Fire Station** is located on Windsor Street and is incorporated in the newly built Toxteth Fire Fit Hub. The Hub is a jointly funded Youth Zone facility which incorporated Toxteth Sports Centre, North West Ambulance and a Fire station.

The station area borders the south of the City Centre and includes the Liverpool Women's Hospital, the Grade 2 listed historic Princes Park. The population is a young one with over a third coming from the Black Minority Ethnic group. Worklessness and deprivation are major problems in the Toxteth area.



**Speke and Garston Community Fire Station** is located on Speke Hall Avenue in close proximity to Liverpool John Lennon Airport. The station area is bordered to the west by the River Mersey and the inherent risks of a tidal river and sand banks.

Extensive commercial and retail premises are based in the area include Estuary Business Park, Speke Retail Park, bio manufacturing and the Jaguar plant.



# Community Fire and Rescue Stations



**Old Swan Community Fire Station** is located on Queens Drive one of Liverpool's busiest roads. Nearby is the renowned Alder Hey Children's Hospital and Broadgreen Hospital. Building is underway for the new £237m Alder Hey Childrens Hospital near to the existing hospital. There is a large retail park at Edge Lane but the station area is mainly comprised of residential property.



The newly built **Belle Vale Community Fire Station** on Childwall Valley Road was opened in 2013. The station covers the areas of Belle Vale, Childwall and Woolton. There are vast inequalities between these areas with Belle Vale being one of the most deprived areas of the City with unemployment and housing problems.

Woolton is an affluent, mainly residential area with a more aged population, 25% of residents are 65+.

# Community Fire and Rescue Stations



**Aintree Community Fire Station** is on Longmoor Lane. The station covers the areas of Aintree, Old Roan, Walton and Fazakerley. Within the station area there are some extensive and unique risks including Aintree University Hospital, Walton Pain Relief Centre, Walton and Altcourse Prisons and Aintree Racecourse and Equestrian Centre. There is also a large retail park and an industrial park that also has retail outlets.



**Croxteth Community Fire Station** is situated on Storrington Avenue and covers the Norris Green and Croxteth areas. The Merseyside Fire and Rescue Authorities Training and Development Academy is also based on this site.

The station is the base for MFRS's Search and Rescue Team and as such houses a number of specialist National Resilience appliances and Teams. These include an Urban Search and Rescue (USAR) Team including Canines, an International Search and Rescue Team and Flood Rescue Teams. These appliances, along with the highly trained crews, are available for deployment to incidents nationally and internationally.

The station is co-located with Northwest Ambulance Service's Hazardous Area Response Team (HART) and the benefits of the collaborative approach extend from the training opportunities to the joint working at operational incidents.

# Community Fire and Rescue Stations



The **Marine Rescue Unit** is based at the Mersey Ferries Pier Head Landing Stage. The team operates a 10 meter Rigid Inflatable Boat (RIB). The boat uses 'jet' propulsion and carries a range of rescue and emergency equipment providing a fast and effective response to all emergency situations on the River Mersey.

The diverse environment of the Mersey Estuary poses a range of dangers. The Mersey has a tidal range of over 10 meters and as a result has the second fastest tidal flow in the United Kingdom.

The Port of Liverpool handles more than 40 million tonnes of cargo and upwards of 15,000 shipping movements a year. There is also a growing leisure and tourism trade around the river.



# Our Performance

The focus for our community safety work has been on identifying the people most vulnerable to fire and then, with our partners, targeting community safety activity towards them. We will continue to work with our partners to further refine the Vulnerable Person's Index to ensure we are targeting the people most at risk of fire in the home.

During 2013/14 we have had a small increase in the number of accidental dwelling fires. To tackle this, we have introduced weekend campaigns in the areas identified as having our most vulnerable residents. This involves bringing appliances from neighbouring stations to carry out many home fire safety visits in a specific area.



During the year we have had an increase in small anti-social behaviour fires. This is in contrast with our performance over the bonfire period when we had a 47% reduction in small anti-social fires compared with 2012/2013. We will be continuing much of the work that contributed to that reduction and operating it throughout the year. This includes the Adopt a Street project and maintaining vigilance and reporting through the environmental impact assessments.



The introduction of the service strategy to reduce unwanted fire signals has contributed to the large reduction in the number of attendances to automatic fire alarm attendances. This has freed up our fire crews to focus on community safety work, visits to high risk premises and training.

We have a comprehensive joined up approach to reducing fires in commercial buildings by bringing fire crews and our specialist Protection department together to reduce risk. Whilst also collecting vital premises information through our Site Specific Risk Information process to ensure crews are familiar with premises should a fire occur. This has contributed to a reduction in fires in commercial building and a fall in the number of firefighter injuries.

If all our work fails to prevent a fire from starting, it is important that safe, effective well prepared firefighters attend quickly to tackle the fire and get families and business back to normal as quickly as possible. We have a relentless focus on training and preparation to reduce the risk to our crews and make sure our crews are highly skilled and proficient in all aspects of firefighting and rescue.



# Incidents in Liverpool

Accidental dwelling fires have increased this year, a pattern reflected throughout the county of Merseyside. Our strategy to tackle this is to target the highest priority households who have not had a visit from the fire service.

We do this by identifying our most vulnerable people and areas using the Vulnerable Person Index, referrals from partners agencies and our weekly campaigns.

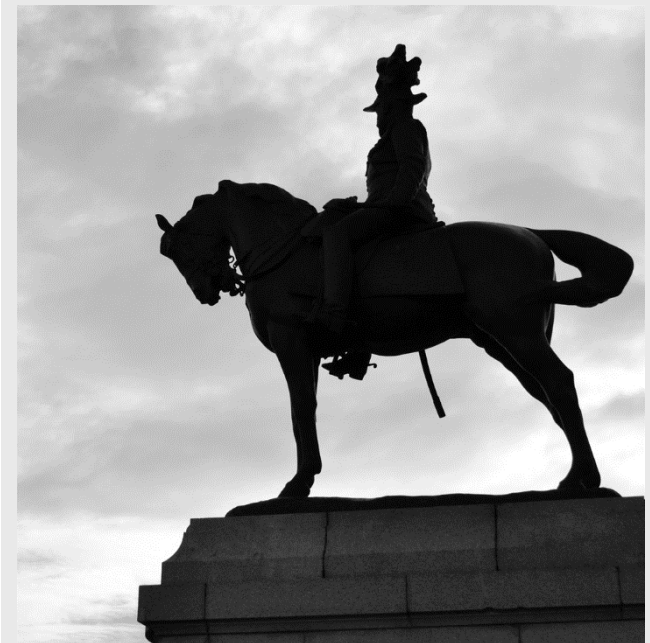
These campaigns involve three or four fire crews working together in an area we have identified as having a higher than average number of people who are more at risk from fire. This way, crews can carry out large numbers of home fire safety checks in a short time.

We have seen a rise in small anti-social behaviour fires. Again our strategy to reduce this is two pronged.

Firstly, we are sharing information with our partners, such as the Police and Council, to correlate where the anti-social behaviour is taking place and mapping it to where the most vulnerable people are in the community and using this information to coordinate our partners work to reduce risk.

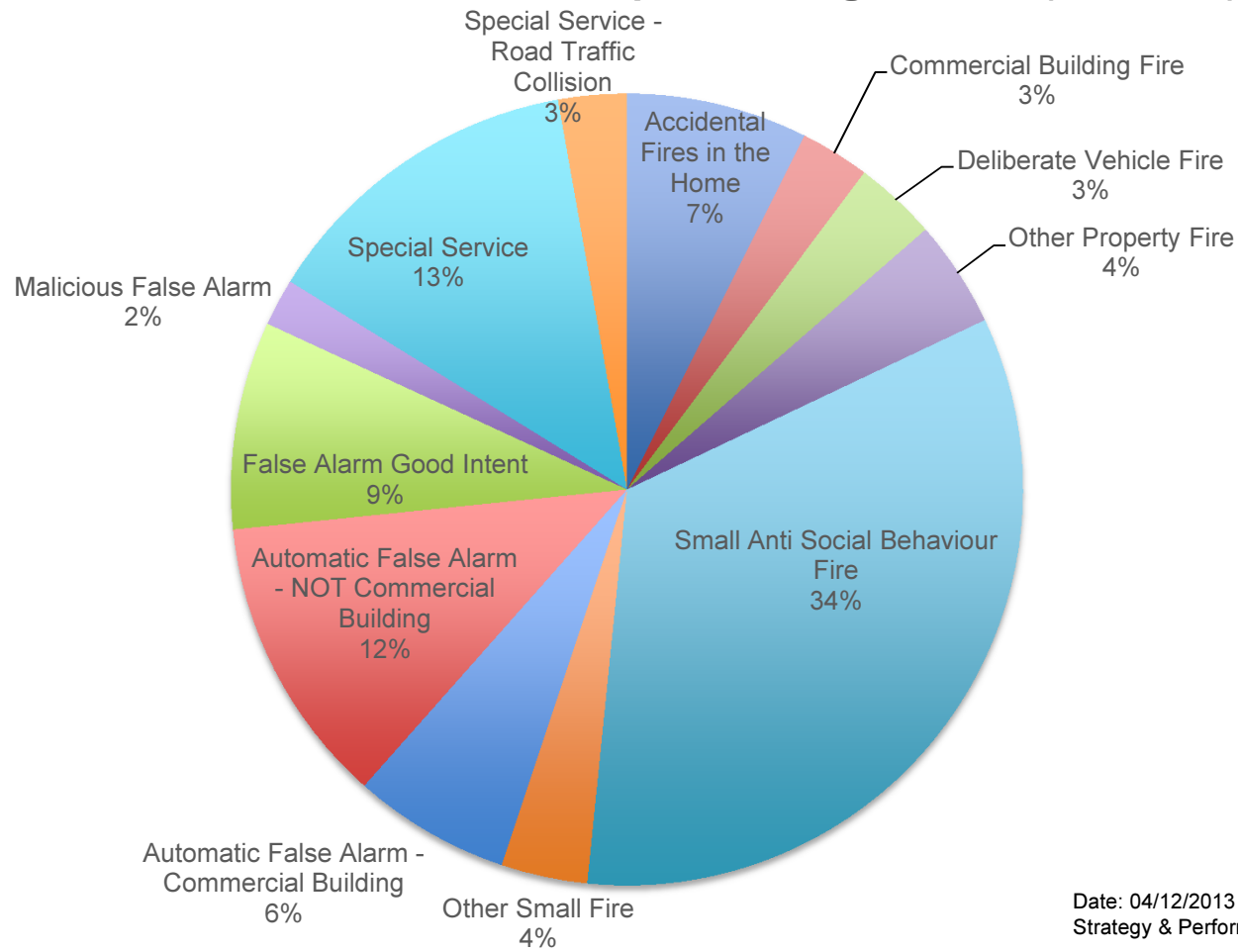
Secondly, many of the initiatives that contributed to our reduction in fires over the bonfire season will be adopted, including Adopt a Street and focused environmental impact assessments.

Our crews are great role models for children and young people. We will use our staff to engage with children and young people on road and pedestrian safety to keep them, and their families, safe on our roads. Our crews will visit schools and colleges and highlight the risks and dangers to young drivers.



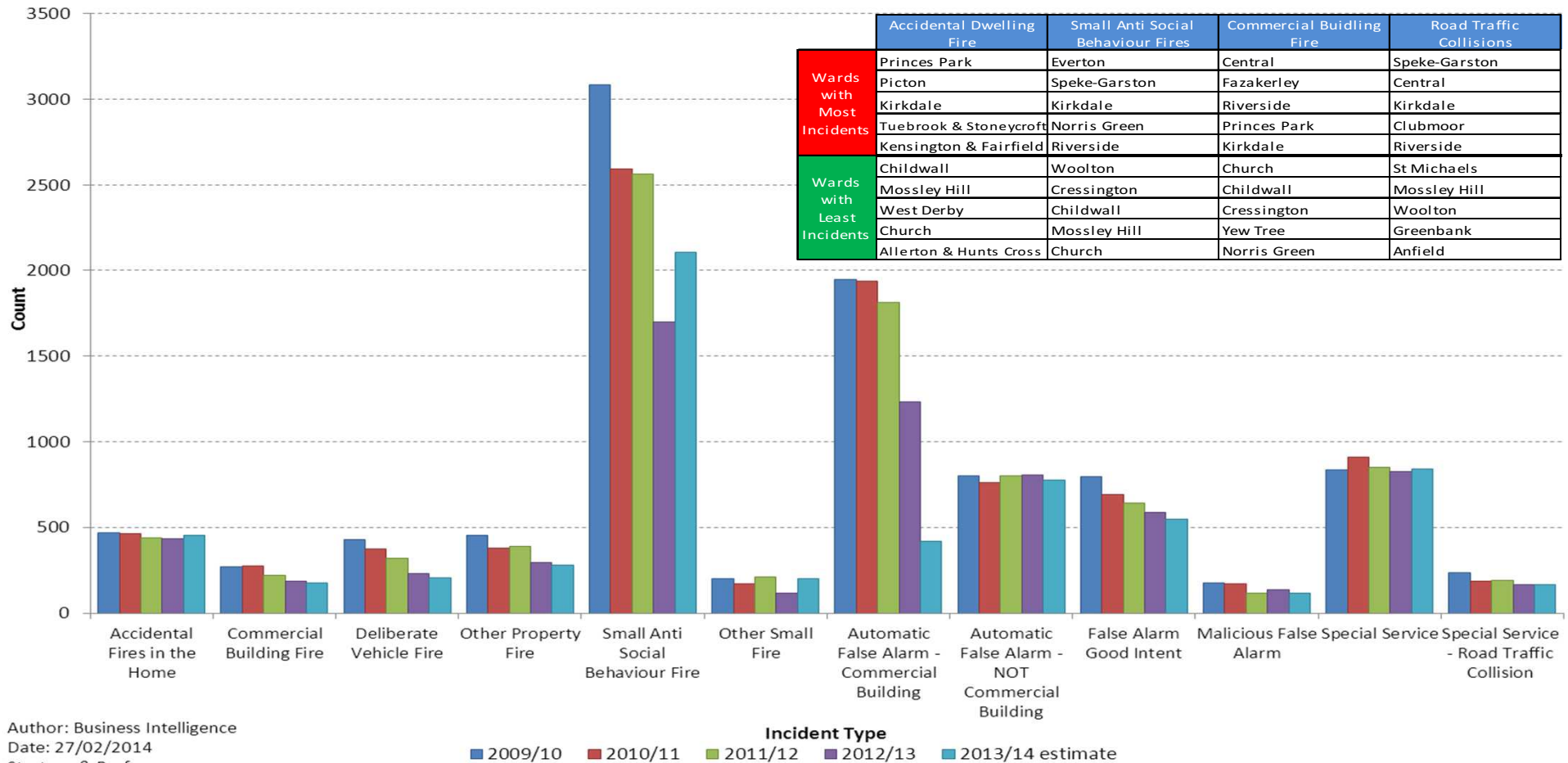
# Incidents attended in Liverpool

Incidents attended within Liverpool during 2013/14 (estimate)



# Incidents attended in Liverpool

Incidents Attended in Liverpool between 2009/10 - 2013/14 (estimate)



# Our Plans for Liverpool

## Our Organisational Objectives:

We have a number of Organisational Objectives that we want to deliver for every area of Merseyside. These are:

***To reduce fires, deaths and injuries, road traffic collisions and antisocial behaviour*** working with partners and the community to protect the most vulnerable people in Merseyside.

***To provide an efficient and effective response to all emergency incidents, for all risks across all areas of Merseyside.***

***To maintain and improve staff training, safety and competence to ensure they can safely and effectively resolve all emergency incidents.***

***To maintain and improve, staff health, fitness and welfare to ensure our staff are the best they can be.***





# Our Plans for Liverpool

We have talked to our partners and studied our performance last year and we aim to improve outcomes for Liverpool in 2014/15 by focusing on the following areas:

The sharing of data and information is a key priority for Liverpool to identify risk and target both our own, and our partner's resources at those most in need.

Liverpool District supports and proactively contributes to the six Liverpool Citysafe priorities.

The District Manager for Liverpool chairs the Anti-social Behaviour group who focus on investigating complaints and supporting communities experiencing anti-social behaviour. The group use anti-social behaviour data cross referenced to the Vulnerability Profile to target and support vulnerable people living in areas with high levels of anti-social behaviour and then focussing partnership work in these areas on the people identified.

Liverpool District work closely with its partners on DISARM, a group whose work focuses on the reduction in gun, gangs, knife crime and serious youth violence. The weapon of choice has increasingly become ignitable fuels and the district work closely with police, local authority and sector colleagues to prevent, deter and target harden properties to reduce risk.

The greatest contribution to support the districts targeted approach to identifying the most vulnerable has come through our work with the Adult Safeguarding Board, who have been instrumental in providing information on vulnerable people to support our targeted approach to reducing fire. The district has made good progress with Liverpool Clinical Commissioning group to further improve our focussed approach.

The District Manager sits on Liverpool Resilience Action Group, a partnership role to ensure the Liverpool has suitable and sufficient plans to deal with threats to the regions national infrastructure and that those plans can be effectively executed in the event of a major threat.



# Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<b>Excellent Operational Preparedness</b> We will provide our firefighters with the training, information, procedures and equipment to ensure they can safely and effectively resolve all emergency incidents.	Maintain and improve staff training, safety and competence:  Local Performance Indicators 98, 99, 120a, 120b, 120c, 120d, 121, 129, 130, 131, 132, 133, 137, 139	Testing Operational Preparedness against the Standard Operating Procedures and Generic Risk Assessments for locally identified risks on an annual basis.	Each station within Liverpool District will train against identified risks within their station areas as per Site Specific Operational Response Plans.	Whole District
		Complete all Site Specific Risk Information inspections in line with Service Strategy	All stations will complete all allocated Site Specific Risk Information inspections within their station areas. Assistance will be given to City Centre and Speke by surrounding stations. This will include extra time and resources allocated. As part of managing risk within station and Liverpool district and station exercises and site visits will take place on a risk matrix basis.	Whole district
		Complete all water surveys (hydrant inspections) in line with Service Strategy	All Stations will ensure all annual Hydrant surveys are completed.	All stations
		All personnel to attend core risk critical assessments courses during 2013/14	Throughout the calendar year all personnel will complete learning and development to ensure they complete and pass Risk Critical Assessments. Watch Managers will monitor and report on a monthly basis to ensure their staff have completed all their core assessments.	All stations
		All personnel to complete allocated Learnpro packages and on line assessments	All personnel to complete allocated Learnpro and achieve the required pass mark. Watch Managers will monitor and report on a monthly basis to ensure their staff have completed all their Learnpro assessments.	All stations

# Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<b>Excellent Operational Response</b> To maintain an excellent emergency response to meet risk across Merseyside with safety and effectiveness at its core.	Provide an efficient and effective response to emergency incidents:  Local Performance Indicators 55, 98, 120a, 129, 130, 131, 132, 133, 98	Maintain acceptable scores during Operational Audit	All personnel will continuously train, learn and develop their skills, knowledge and understanding of service equipment and procedures.	All stations
		All individual Safe Person Assessments to be completed	All personnel to complete allocated Safe Person Assessments. Watch Managers will monitor and report on a monthly basis to ensure their staff have completed all assessments.	All stations
		Achieve Alert to Mobile times within prescribed timescale	Watch Managers will ensure that Alert to Mobile Times are met. Watch Managers will monitor and report on a monthly basis and report if target not met.	All stations
		Manage and reduce accidents and injuries to the lowest achievable level	All staff will follow service guidance, instructions and procedures. All staff will ensure correct Personal Protection Equipment is worn and maintained.	All stations
			All staff will remain vigilant to prevent accidents occurring. Liverpool stations to actively record health and safety in the work place.	All district

# Action Plan 2014/15

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
<p><b>Excellent People</b> We will develop and value all our employees, respecting diversity, promoting opportunity and equality for all.</p>	<p>Maintain and improve, staff health, fitness and welfare:</p> <p>Local Performance Indicators 130, 131, 132, 133, 98, 106, 111a, 111b, 112 116, 117, 134</p>	<p>Absence to be managed to lowest achievable levels</p> <p>Completion of appraisals for all staff in January and February</p> <p>Development of staff skills and knowledge through training opportunities</p>	<p>Liverpool District Management Team will ensure absence levels are monitored and service procedures are adhered to.</p> <p>Liverpool District Management Team to ensure all appraisals are completed within specified time scales.</p> <p>Individuals will be set appraisal objectives that will facilitate the station and District plan to achieve organisational aims and objectives.</p>	<p>Liverpool District Management team, Watch Manager</p>
	<p>Unused Local Performance Indicators 93,94,95,96,97,98 Utilities 108, 128 Finance</p>			